



# Furlong Flooring

First choice flooring for every room

## VINYL WARRANTY TERMS & CONDITIONS

1. Furlong Flooring guarantees its products from the date of invoicing against manufacturing defects such as misprints, stripes, errors on the back which are visible on the top, irregularities which are visible upon delivery and any hidden defect that may adversely affect the life of the product. Standard guarantee periods are 5, 10 or 15 years from the date of installation and under normal conditions of use.
2. The guarantee applies to all a-grade products. Compensation will be offered at a flat rate proportional to the time elapsed and will only relate to the initial value of the floor covering in order to arrive at zero at the end of the guarantee. (e.g., On products with a 5-year guarantee, compensation will depreciate yearly at the rate of 20% of the original value.)
3. The warranty is valid if the recognised installation and maintenance instructions have been followed and carried out professionally.
4. The warranty is valid for the first buyer provided that the original invoice can be presented.

What is not covered by this warranty;

- a. Damage as result of neglect, misuse by soap, detergents, chemicals and corrosive substances or stains from paints, rubber soles, wheels and mats, fertilizers, coal, tar, oil or other similar materials.
- b. Damaged by sharp objects, narrow heels, cleats, spikes, burns, cuts, abnormal loads, moving appliances or heavy furniture.
- c. Damage as a result of accidents including pet related damage such as chewing, digging, clawing etc.
- d. If there is fading or distortion due to extreme heat or light. Water damage as a result of floods or leaking appliances.
- e. Minimal variations in colour, shape or texture between samples or graphic images and the actual floor covering.
- f. Installation costs or any other additional costs.